



BOOKING TERMS AND CONDITIONS

1. The booking is **strictly personal** and it is **not transferable**.
2. **Minors** are admitted to the campsite only if accompanied by a parent or if the parent transfers full responsibility of the minor to another adult who is staying at the campsite and assumes this responsibility by signing the form which can be [downloaded here](#).
3. La tariffa del campeggio viene conteggiata in base al numero delle notti trascorse. Qualora non venisse rispettato l'orario del check-out, sarà conteggiata una notte in più.
4. **PITCHES**
 - a. In **high season** the booking are accepted for a **minimum stay of 2 nights** (except in case of different dispositions). In the other months the Management reserves the right to offer also shorter stays.
 - b. A deposit of 30% of the total amount is required to confirm the booking of a pitch. In certain period of the year the Management reserves the right to request a deposit of 50%.
 - c. The **bill/balance for the stay** must be paid at the reception **on the departure day**, after **returning the check-in card**.
 - d. **Check-in**: from 11 am of the arrival day.
 - e. **Check-out**: within 10 am of the departure day.
 - f. **If you wish to prolong your stay, please check the availability with the reception.**
5. **APARTMENTS**
 - a. The rental duration of an apartment varies according to the season; in **high season** the apartment has to be rented from Saturday till Saturday (**minimum stay: 7 nights**), in the other months the Management reserves the right to offer also shorter stays. The **minimum stay** is anyway **2 nights**.
 - b. A deposit of 30% of the total amount is required to confirm the booking of an **apartment**. In certain period of the year the Management reserves the right to request a deposit of 50%.
 - c. The **bill/balance for the stay** must be paid at the reception **on the departure day**, after **returning the check-in card**.
 - d. The apartment is not provided with bath towels.
 - e. **Check-in**: delivery of the keys from 4 pm of the arrival day.
 - f. **Check-out**: return of the keys within 10.00 am of the departure day.
 - g. **If you wish to prolong your stay, please check the availability with the reception.**
6. The **payment of the deposit** has to be made by bank transfer to:



PROMOCAMPING S.A.S. DI BONASPETTI I. & C.

BANCA POPOLARE DI SONDRIO Filiale di Toscolano-Maderno,
25088 Toscolano Maderno (BS)

EU IBAN: IT84 N056 9655 3100 0001 0485 X91

BIC-SWIFT: POSOIT22

Please be sure to specify in the reference the name and the surname of the person who made the booking and the booking code.

7. By paying the deposit, the guest accepts entirely the booking terms and conditions and the Regulations of the Campeggio Promontorio.

8. Upon receipt of the amount, you will receive an **email confirming the booking.**

9. Reservations not confirmed by regular payment of the deposit **within 5 days from the offer** will be automatically cancelled without further notice.

10. Any **cancellation of reservation** must be notified **at least 30 days prior to arrival date**. In this case the deposit will be refunded. **NO refund is provided for cancellations after the above mentioned deadline. In case of no show the deposit won't be returned either.**

11. **In case of delayed arrival or earlier departure**, the entire period booked and confirmed will be fully charged.

12. **The Management will keep the reservation till 9 pm of the arrival day. In case of no show or late arrivals (not communicated in advance)**, the Management reserves the right to cancel the booking after 9 pm of the arrival day and make it available to third parties.

13. The local government of Toscolano-Maderno applies a tourism-tax from 1st march till 31st october. This has to be paid cash directly at the camping reception.

14. It is possible to pay cash (anyway it is forbidden – art. 1, co. 384 ss. L. n. 197/2022 - 01/01/2023 – to pay cash an amount that goes beyond 4.999,00 €), by debit card and credit card (Visa, Mastercard and Maestro). **Check, American express card or diners are not accepted.**