



REGOLAMENTO

Art. 1 REGULATION

1. The present Regulation is visible at the main entrance of the Campeggio Promontorio and you can find it on the Internet site www.campingpromontorio.it.
2. The entrance in the campsite entails full acceptance and observance of these internal regulations.
3. The Management reserves the right to change regulations, timetables or anything at any time and at its sole discretion, if this is necessary in order to assure the best service.
4. The staff is allowed to make the guests respect the campsite regulations and to inform the Management about those guests who infringe them or disturb the quietness and harmony of the camping community. Any guest who breaks these rules may be asked to leave the campsite.
5. Anyone who complains about the behaviour of other guests is asked to address directly the Management, which will act appropriately and accordingly to each single case. **It is strictly forbidden to act on your own.**

Art. 2 ARRIVALS

1. **Entrance to Promontorio campsite is subject to the Management's consent.**
2. Upon arrival **all guests** will be asked to **show their valid identification documents** (passport or ID card) at the Reception Office.
3. **Minors** are admitted to the campsite only if accompanied by a parent or if the parent transfers full responsibility of the minor to another adult who is staying at the campsite and assumes this responsibility by signing the form which can be [downloaded here](#).
4. Upon registration you will be given:
 - a. an **identification bracelet** for each crew member, which must be worn for the entire duration of the stay;
 - b. the **check-in card** with all the information about your stay, to be kept and returned at check-out.

Art. 3 DEPARTURES

1. Guests have to leave the pitches and the apartments by **10.00 am on the departure day**. An additional night will be charged for later departures. The time of the departure might be postponed in low season, according to the number of bookings. This needs however the final approval of the Management.

Art. 4 RECEPTION: OPENING TIME

1. The reception is open: **8.00 ÷ 22:00**

Art. 5 VISITS

1. Visitors are welcomed **from 8 am to 10 pm**. They must leave a **deposit and their valid identification documents at the reception office**.
2. The Management reserves the right to stop visitors entering the campsite.



Art. 6 SILENCE HOURS

1. Silence is required **between 11 pm and 7 am** to respect other people's rest. Guests must avoid noisy activities, games and the use of electronic devices that may disturb the camping guests at any time of the day. The volume of radios, televisions and similar devices must be kept low in order not to disturb the other guests.
2. In the above mentioned time the **automatic barriers at the entrance** will be **closed** and it is **forbidden to circulate with motor vehicles**.

Art. 7 CHILDREN

1. Adults are responsible for the behavior of the minors they are accompanying. **Children** must always be accompanied to the toilets by an adult and be supervised while using the leisure facilities.
2. Guests agree to pay for any damage caused by minors and they respond also for damages caused by minors to third parties.

Art. 8 PETS

1. Pets are allowed on the following conditions:
 - animal's owner must be able to show its health records and certificates on request;
 - must be **always** kept on a **lead**;
 - dogs must be **muzzled**;
 - **don't disturb the other guests**;
 - **don't enter the common spaces**: bar, restaurant, pizzeria and hygienic facilities;
 - must be **taken outside the tourist complex site for their physical needs**. It is required to remove their excrement immediately.
2. Owners are personally responsible for any damage caused by their animals.

Art. 9 PITCH

1. **The pitch has to contain everything**. The vehicles may be sited in the authorized areas as instructed by reception.
2. **In the indicated area are allowed**:
 - a. 1 car + 1 caravan;
 - b. 1 car/motorcycle + 1 tent;
 - c. 1 camper.

Anything else will be considered extra according to the pricelist.
3. Linen and dishes has to be washed in the dedicated sinks.
4. Guests are requested to **maintain the pitch clean**. It is forbidden to throw garbage outside of the appropriate containers (**separate rubbish collection**). Only domestic waste can be thrown in the garbage bin; it is strictly forbidden to left bulky rubbish next to the waste containers.



5. **It is forbidden** to fence in, fasten anything to the trees, pull ropes and set anything that can be dangerous or hold up the transit, to dig holes in the ground, to light fires and damage (in any way) flowers, plants, buildings and facilities of the campsite. Pouring or spreading oils, fuels and hot, salty, soapy or waste liquid on the soil is strictly prohibited.

Art. 10 **APARTMENTS**

1. Guests mustn't use the beds without the necessary sheets, they have to throw the household waste and **leave the units clean and tidy**. Pots and tableware have to be washed and put back in the cupboard; in case you rented the bed sheets, those have to be piled up together and left on the floor in the bathroom.
2. The Management has to be informed about eventual damages in order to arrange for the maintenance.
3. **Smoking is strictly forbidden** inside the apartments.

Art. 11 **CLEANING AND HYGIENE**

1. Guests are requested to use the common spaces and the hygienic facilities in a civil manner.
2. We invite the guests to respect the environment and limit the use of detergent and disposable tableware. It is prohibited to waste water or use it improperly.

Art. 12 **BANS**

It is strictly forbidden to:

1. damage in any way flowers, plants, facilities and equipment of the Campsite;
2. tamper with the systems;
3. throw paper, cigarette butts and chewing-gum on the ground;
4. washing cars or other vehicles outside the dedicated area;
5. walk naked and/or topless inside the campsite, restaurant and the bar.

Art. 13 **RESPONSABILITY**

1. Guests must take care about their personal belongings, especially for those left in tents, caravans or apartments. The Management declines all responsibility for any damage or lost, except for those items which were given in custody to the Management and taken delivery with the release of a receipt.
2. Any item found must be handed to the Management, who will return them to the owners.

Art. 14 **SWIMMING POOL**

1. The access to the pool area is allowed only to the guests of the campsite and to any paying guests.
2. The regulation with the opening and closing times is displayed at the entrance of the pool; these might vary depending on the season, the weather or on the dispositions of the Management.
3. During the closing time it is forbidden to enter and swim in the pool.
4. The Management can temporarily refuse the access to the pool in the following cases:
 - a. Overcrowding of the facility that may compromise the guest's safety;
 - b. Need or urgency to provide maintenance work to ensure the functionality and safety of



the facility;

c. Emergency situations that are dangerous to the safety of the guests and of the service staff;

5. The responsible will be charged for any damage to the facility, equipment, materials at the pool and in the surrounding area with immediate request of refund

6. Anyone who enters the pool area undertakes any liability (civil and penal) caused by an incautious or negligent use of the pool and from not following the rules of the present regulation. The Management doesn't take any responsibility and is not liable for any damage caused through use of the pool.

GUESTS ARE KINDLY REQUESTED TO OBSERVE THE CAMPSITE REGULATIONS. ANY GUEST WHO SERIOUSLY BREAKS THESE RULES MAY BE ASKED TO LEAVE THE CAMPSITE.

The Management is at your service for further information and any help required.

We thank you for your collaboration and we wish all our guests a pleasant stay at the Campeggio Promontorio!